



December 10, 2012

To Whom It May Concern:

It is my pleasure to write this letter of support for the outstanding relationship we at the Bellarmine University Department of Music enjoy with all the folks at Gist Piano Center. We have used Gist for all our piano/keyboard needs for many years, and I can recommend them without reservation.

Gist does everything "piano" for us, from maintaining our current instruments, to special requests regarding cabinet repair, to working with us to make it possible for us to completely upgrade our piano situation, which at one point was indeed sad. Gist worked with us a few years ago to negotiate our significant purchase of several new instruments, ranging from Boston grands, to several verticals, and even to reequip our small piano lab of digitals. Our most recent purchase for our piano lab was a Roland HP-302, and as usual, the entire process was a success from start (calling James Harding with the plea, "James! SOS! We start classes in 2 weeks and need to replace one of our digitals!") to finish (James and all the Gist staff coming through for us in their usual professional and top-level fashion).

I can call Gist for support at the drop of a hat, and everyone from John Gist to Lisa Rainey to James Harding to the entire staff of skilled technicians will do everything possible to meet our needs. You will indeed be in good hands with Gist Piano Center.

Sincerely,

A handwritten signature in blue ink that reads "Meme F. Tunnell".

Meme F. Tunnell  
Assistant Professor of Music (Piano)

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**BELLARMINE UNIVERSITY**