



Full-Time Professional Career Opportunity

Piano Technician

Position Purpose

Gist Piano Center in Louisville, KY, is searching for a piano technician with excellent communication skills and the desire to provide a “complete service solution” to new and existing clients. The ideal candidate for this position will be a warm and outgoing person - urgently focused on assisting Gist Piano Center clients and exceeding their service expectations. (S)he will be an excellent communicator, a diligent and well-organized self-starter, and a tenacious learner.

The purpose of this position is to provide in-home service to Gist Piano Center clients, to maintain Gist Piano Center inventory and to work in our rebuilding facility. Compensation, benefits and relocation reimbursements (if necessary) will be offered based on existing experience and overall aptitude. Essential Duties and Responsibilities are listed below:

Essential Duties & Responsibilities

- Efficiently tune a piano to Gist Piano Center’s Service Standard.
- Provide World-Class customer service including adherence to Gist Piano Center’s Non-Negotiable Standards, company policies, etc.
- Sell additional service work and accessories as needed on a case-by-case basis.
- Participate in off-site clinics, workshops, conventions and training opportunities.
- Collect and distribute client/prospect data in accordance with company policy.
- Properly regulate and voice a wide variety of piano brands.
- Understand and comply with all applicable safety regulations and local laws.
- Use mobile devices to take credit card payments.
- Must have a valid driver’s license and a clean motor-vehicle report.
- Must have all necessary tools and equipment.
- • Other duties as assigned.

Education/Knowledge, Skills & Abilities

- Two to five years piano service experience.
- Must demonstrate strong listening, written, verbal, non-verbal and interpersonal communication skills.
- Ability to work in a very fast-paced, high-energy environment without daily supervision.
- Must possess the ability to coordinate multiple and diverse projects simultaneously.
- Advanced regulation and voicing skills required.
- **Knowledge of cabinet work and player system installation/service preferred.**
- **R.P.T. Preferred.**
- **Strong working knowledge of Microsoft Office (Word, Excel and Powerpoint in particular) preferred.**
- **Familiarity with mobile devices (tablets and smart phones) preferred.**
- **Piano or music background preferred.**

Compensation

- Full-time schedule, including weekends
- Competitive salary with several bonus opportunities

How to Apply

Send your resume, cover letter and a current photo to jeffc@gistpianocenter.com. We will contact you after receiving your information.